

# NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of title II of the Americans with Disabilities Act of 1990, Metro 911 of Kanawha County (Metro 911) will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

**Employment:** Metro 911 does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the Americans with Disabilities Act (ADA).

**Effective Communication:** Metro 911 will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in Metro 911's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

**Modifications to Policies and Procedures:** Metro 911 will make all reasonable modifications to policies and procedures to ensure that people with disabilities have an equal opportunity to enjoy all Metro 911 programs, services, and activities. For example, individuals with service animals are welcomed in Metro 911 offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a Metro 911 program, service, or activity, should contact the office of **Rick McElhaney, ADA Coordinator, 200 Peyton Way, Charleston, WV 25309. Telephone (304)746-7911 or [ADA@Metro911.org](mailto:ADA@Metro911.org)**, as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require Metro 911 to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a Metro 911 program, service, or activity is not accessible to persons with disabilities should be directed to **Rick McElhaney, ADA Coordinator, 200 Peyton Way, Charleston, WV 25309. Telephone (304)746-7911 or [ADA@Metro911.org](mailto:ADA@Metro911.org)**.

Metro 911 will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modification of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.