

Metro 911 Suitability Quiz

Are you willing to work...

- 8-hour, 12-hour, 16-hour, or 18-hour shifts?
- Nights and weekends?
- All holidays (New Years, Thanksgiving, Christmas, etc.)?
- During family events (birthdays, doctor appointments, etc.)?
- In a fast-paced, stressful, and noisy environment?
- During natural or man-made disasters affecting your family and your residence?
- Long periods of time, without a break, when an emergency situation occurs?

Are you also willing to...

- Maintain ethical behavior on and off duty?
- Maintain confidentiality of criminal, medical, and other sensitive records?
- Resolve conflicts with coworkers, other first responders, and individuals seeking assistance?
- Secure reliable transportation to arrive at work on time?
- Complete an intensive introductory classroom training program and attend regular continuing education?
- Complete an on-the-job training program, rotating through a variety of shifts?
- Be confined to a desk, using a computer for long periods of time?
- Operate a multi-line telephone system?
- Communicate over public safety radios, while being monitored by citizens?
- Testify in court?
- Make life or death decisions?

Are you willing to interact with callers who...

- Use abusive and offensive language?
- Are intoxicated or high?
- Speak a foreign language?
- Are homicidal, angry, confrontational, or difficult?
- Are suicidal, lonely, stressed, afraid, or hysterical?
- Are young children or elderly persons?
- Have special physical, mental, or emotional needs?
- Are dealing with the death of their child or parent?
- Habitually call with non-emergency issues?
- Repeatedly hang up on you?

Most importantly, are you willing to accept the impact this career will have on your personal life?

If you answered yes to **all** of the above questions, then you may be suited for a job with Kanawha County Metro 911. Please Apply!