Metro Emergency Operations Center
Board of Directors
June 24, 2025 – 12:00 pm

Attendance:

Board Members
Derek Johnson
Sheriff Joey Crawford
Jeremy Young for Commission President Ben Salango
Chuck Boggs
Dave Armstrong
Chris Settles
Thomas Keefer
Matt Lyons
Tommy Clay

Chief Virgil White for SC Mayor Frank Mullens
Tom Blasinghim
Justin Alford
KCEAA Dir. Monica Mason
Emer. Mgt. Director of Chas. Chad Jones
WVSP First Sgt Talia Davita

Staff
Director Michael Rutherford
Dep. Director Rick McElhaney

Lindsay White
Jenn Adkins
Josh Knox
Courtney Kidd
Tara Backus
Trevor Smith
Chelsea Hudson

Guests
Adam Kraus

Meeting Summary

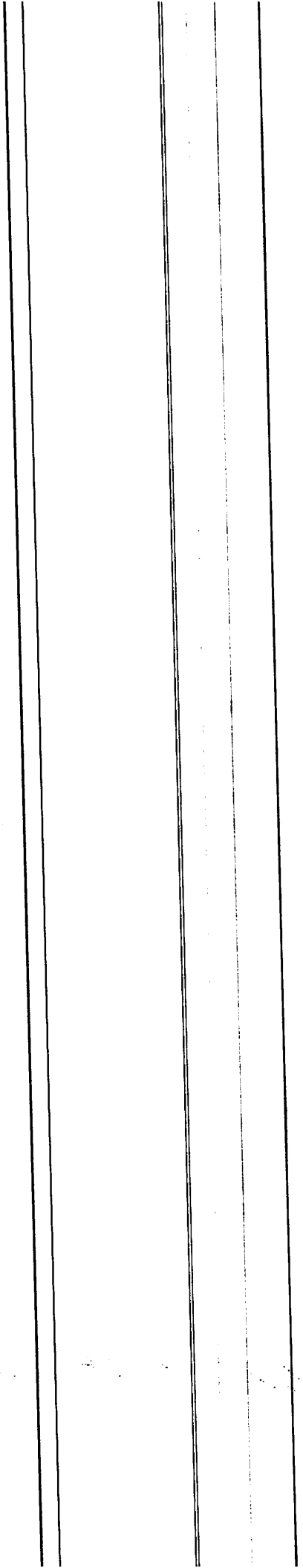
The meeting of the Metro Emergency Operations Center's Board of Directors was called to order at 12:40 p.m. and included updates and discussions on the operational, financial, and security matters concerning Metro 911 and related emergency services. The finance committee reported on the approval of budget amendments, banking transitions, and preparation for the upcoming audit season. Critical infrastructure issues were highlighted, including urgent repairs needed for the building's entrance gates, aging HVAC systems, and enhanced security measures such as electronic locks and protective barriers. Technology updates focused on ongoing collaborations with emergency management on new systems and pending cybersecurity grants. Operations commemorated a significant procedural change in handling missing persons incidents, which improved inter-agency coordination and response times, resulting in numerous successful recoveries. Call response times consistently exceeded national standards, demonstrating the effectiveness of telecommunicators and supervisors. Training efforts are underway to fill staffing vacancies with experienced candidates through accelerated programs. Recognition was given to the 911 telecommunicators and first responders for their exemplary work in recent incidents, including a notable rescue involving a missing elderly man. The meeting concluded with gratitude expressed toward various personnel and a motion to adjourn.

Motions

- Motion made to approve the minutes from the March 31, 2025 Board of Directors Meeting
  - Made – Sheriff Joey Crawford
  - Seconded - Tom Blasinghim

  Motion carried.

- Motion made to adjourn @ 1:11PM
  - Made - Tom Blasinghim
  - Seconded - Monica Mason

  Motion carried.

Respectfully,